

From: Andy Grimsey <a.grimsey@popall.co.uk>
Sent: Tuesday, November 18, 2025 3:02 PM
To: Gardiner Neil: H&F <Neil.Gardiner@lbhf.gov.uk>; Licensing HF: H&F <licensing@lbhf.gov.uk>
Cc: Michelle Peach <M.Peach@popall.co.uk>; Tucker Matt: H&F <Matt.Tucker@lbhf.gov.uk>; Charlotte.Bennett@met.police.uk <charlotte.bennett@met.police.uk>
Subject: RE: White Horse, 1-3 Parsons Green, London, SW6 4UL - New Premises Licence Application

Dear Neil and Matt

Following discussions with Charlotte at the Police we have agreed the following amended conditions. Could you please replace the conditions proposed in Box b)(Crime and disorder) and Box d) Protection of Children from Harm of our application with those listed below.

Please note that the conditions listed under Box d) Public Nuisance remain as proposed.

Please ignore the numbering - it's not my forte!

Many thanks

Andy

Annex 2 - numbering based on existing conditions in Annex 2, for ease of reference

7. Pubwatch condition to be removed.

8. Toughened glass shall be used.
9. A CCTV system with recording equipment shall be installed and maintained at the premises. All recordings used in conjunction with CCTV shall:
 - a. Be of evidential quality in all lighting conditions;
 - b. Indicate the correct time and date;
 - c. Be retained for a period of 31 days.

All Duty Managers (or sufficient staff) must be trained to use the system and recorded images must be available for inspection and downloading immediately upon reasonable request to officers of the Responsible Authorities as defined by the Licensing Act 2003. All images downloaded from the CCTV system must be provided in a format that can be viewed on readily available equipment without the need for specialist software.

10. No adult entertainment (paid for by the company of a nude physical nature) is permitted.

11. Any children under 16 shall remain the responsibility of the accompanying adult when using the premises (and/or exterior area.) Staff shall not be allowed to be in sole supervision of children, which remains the responsibility of the accompanying adult at all times.

1. On Saturdays and Sundays, the 8am opening shall apply to internal use only and the external areas to the front shall not be used before 9 am.
2. Prior to 10am, customer entry and exit shall be provided through the front main door only and the side door to Ackmar Road shall only be used in the event of an emergency.
3. On days when Chelsea Football Club are playing at home, or when a Chelsea Football Club victory parade takes place, the premises shall carry out a documented risk assessment in relation to the sale of alcohol for consumption off the premises for a period of three hours before kick-off and two hours after the match/parade has completed. The risk assessment, along with any exceptions from normal procedure, shall be recorded in the incident log and made available for inspection upon request by Police or an officer of the Licensing Authority.
4. On days when Chelsea Football Club are playing at home, the premises shall risk assess the need for SIA staff. A copy of the risk assessment shall be available on site for inspection by Police or relevant authorities.

Additional proposed Annex 2 licence conditions:

5. Non-alcoholic beverages shall be available at the premises when alcohol is supplied for consumption on the premises.
 6. All staff involved in the sale of alcohol shall be trained in their licensing responsibilities upon induction and refreshed on this training every 6 months. The training shall cover:
 - acceptable forms of proof of age ID;
 - how to refuse a sale to persons under 18 years of age, and
 - Challenge 21 age verification.
 - Prevention of drunkenness

Records will be kept (in either paper or electronic format) of staff training. The records to be made available for inspection by officers of Responsible Authorities on request and all such records to be retained at the premises for at least 12 months.

7. An electronic incident log will be maintained at the premises with details of any incidents involving the premises which could undermine the licensing objectives. Such details to be retained at the premises for at least 12 months and shall be made available for inspection by officers of the Responsible

Authorities as defined by the Licensing Authority 2003 upon request. The log will record the following:

- all crimes reported to the premises
 - all ejections of patrons
 - any complaints received concerning crime and disorder
 - any incidents of crime or disorder
 - all seizures of drugs or offensive weapons
 - any faults in the CCTV system
 - any visit by a relevant authority or emergency service
8. An electronic system will be used to record refusals where acceptable proof of age cannot be produced. A record shall be kept of the date and time of the refusal; reason for the refusal and the name of the member of staff. Such records shall be kept for a period of 12 months and be made available to officers of the Responsible Authorities as defined by the Licensing Act 2003 on request.
9. The premises shall operate a Challenge 21 Policy. Such policy shall be documented and kept at the premises. The policy shall be produced on request to Officers of Responsible Authorities. Acceptable forms of proof-of-age include:-
- a. international passport;
 - b. photographic UK / EU driving licence;
 - c. a PASS hologram/ultraviolet feature card,
 - d. Military ID; or
 - e. Any Government-approved digital ID.
10. The Premises shall have a policy in place to ensure the welfare and safeguarding of vulnerable patrons. All staff shall be trained to support and assist people who feel unsafe, vulnerable, or threatened. Any such incidents shall be recorded in the incident log. This safeguarding policy shall be available to Police or relevant authorities upon request.
11. The requirement for SIA Door Supervisors at the premises shall be based on a risk assessment carried out by the DPS taking cognisance of any police advice. The risk assessment shall be made available on request to an authorised officer of the Council or the Police with the absolute minimum of delay when requested.
23. A register of door supervisors shall be maintained and made available for inspection by Police or Council officers upon request.
24. Alcohol shall not be served before 11:00 on Saturdays when Chelsea Football Club's (male first team) home kick-off time is 15:00 or later.
25. Alcohol shall not be served before 10:00 on Saturdays when Chelsea Football Club's (male first team) home kick-off time is between 12:30 and 14:59.

26. The external bar shall operate only as a service point for drinks and shall not include any form of live or recorded music.
27. An external area management plan will be in place for the purpose of monitoring and supervising all external areas associated with the premises. One of the key aims of the plan will be to help prevent customers obstructing Ackmar Road or Parsons Green pavement areas.
28. The external bar shall cease operation at 23:30 hours.
29. All outdoor drinking shall cease by 00:00. From 23:30 onwards, customers shall be advised by staff to move inside the premises or disperse.
30. A dispersal policy shall be implemented to encourage customers to leave the area quickly and quietly. Signage is to be displayed advising customers at closing not to leave the premises or outside area with open drinks or glassware.

Andy Grimsey | Senior Associate Solicitor

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d) The prevention of public nuisance

11. The licensee shall ensure that no music or other noise associated with a licensable activity, which emanates from the licensed premises is audible at or within the site boundary of any residential property.

12. No music will be played in, or for the benefit of patrons in, the external areas of the premises.

13. A complaints book will be held on the premises to record details of any complaints received from neighbours. The information is to include, where disclosed, the complainant's name, location, the date and time the complaint and subsequent remedial action undertaken. This record must be made available at all times for inspection by authorised Council Officers.

14. Signs should be displayed internally near to exits instructing patrons to respect the neighbours and behave in a courteous manner.

15. Alcohol shall not be consumed other than during the hours permitted by this licence for the sale of alcohol and during a 30-minute period immediately following the permitted hours.

16. An additional period after the normal hours permitted in the licence for the supply of alcohol and provision of late night refreshment shall be permitted on a maximum of 12 days in each calendar year. The additional hours shall be permitted only if written notice has been served on the Licensing Authority and the Police at least ten days beforehand. The notice shall include an operating plan covering the additional measures that will be taken to manage crime and disorder on these occasions. The additional period shall not extend beyond one hour after the usual termination of licensable activities. The Police will have the absolute power to veto and, if exercised, no extension shall be permitted for that proposed event.

17. The external area of the premises will not be used after midnight except for existing customers who have gone outside to smoke in that area. No drinks will be permitted outside of the premises after midnight